



LEADING THE WAY HOME

DEPAUL

Homelessness has no place

IMPACT REPORT 2022

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CHAIRPERSON WELCOME

It's a privilege to present this year's Annual Report as the Chairman of Depaul's Board of Trustees. This year, the Depaul team has continued to work incredibly hard to adapt and strengthen our shared vision and mission to end homelessness on this island.

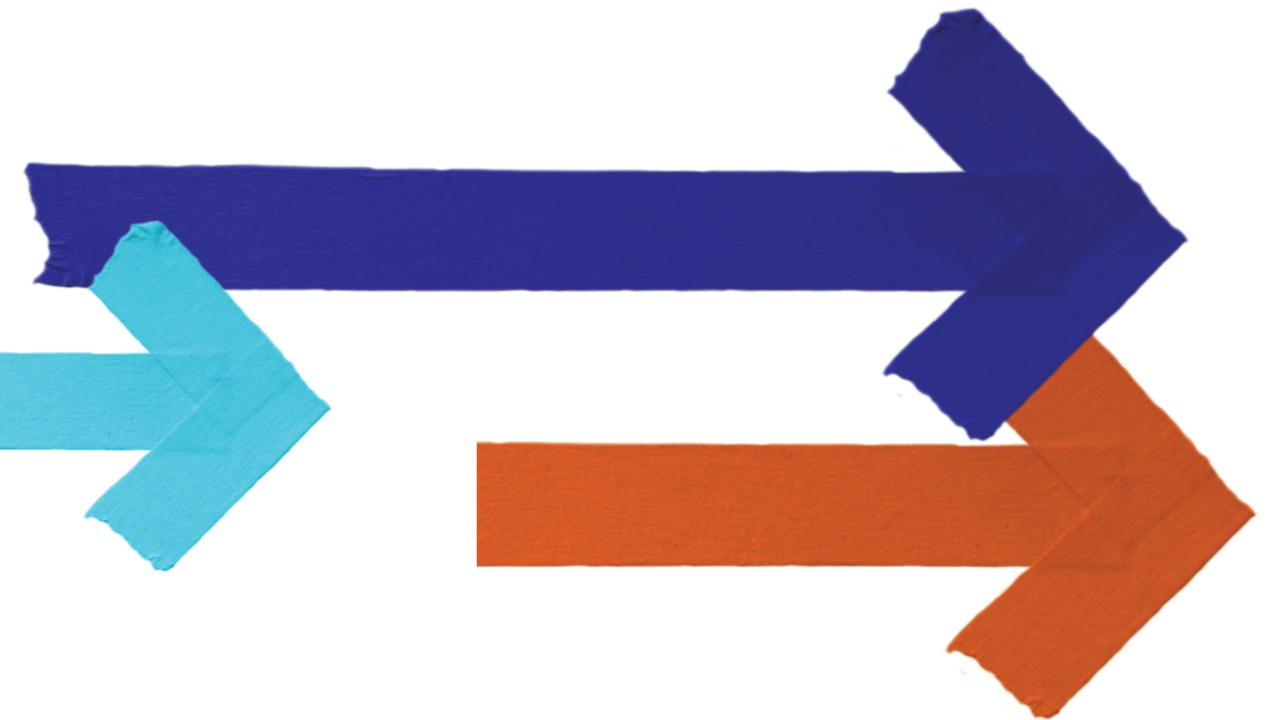
Working with vulnerable and complex individuals means taking action can transform lives. In the face of the ever growing humanitarian crisis across this island, our staff and volunteers responded with a passion to deliver quality services whilst simultaneously giving people a path home. I would like to pay tribute to their tremendous work carried out over the last 12 months.

We learned valuable lessons in the two years previous, and adjusted our response effectively and with confidence and we couldn't have done this without you.

Following the transfer of services from the Society of Saint Vincent de Paul we welcomed all of our new regional staff with open arms and we will work to continue on the practical and cultural integration of these services. We commit ourselves to ensuring that these services continue to be fit for purpose and can pursue a housing led approach to dealing with homelessness across all of Ireland.

In January of this year the Board of Trustees committed the organisation to improving the links between our service users in governance issues and we convened our first service user regional governance forum in November. This has allowed our CEO and his Executive Leadership Team to engage directly with service users and people with lived experience and begin a communication pathway directly to the board. The objective will be to create an inclusive approach to decision making within the organisation and empower people at every stage.

Throughout the year, our board has focused on ensuring we maintain a strong foundation for delivering our strategic plan - 'A Path Home'. Our dedicated sub committees have supported strategic planning including that of our Fundraising & Communications strategies as well as advancing our governance at all levels.



This year, we enjoyed the opportunity to engage with our supporters again after two years of restrictions through much loved events such as the Raft Race and the Golf Classic.

In looking to the future, Depaul will continue to exist for our fellow citizens and those on the margins who need us most on this island. I am very grateful for the leadership of our Chief Executive, David Carroll, and our Executive Leadership Team whose expertise and direction have been invaluable to steer Depaul through these testing times. I feel fortunate to continue to work with you as we continue to progress on our mission and vision.

Thank you to our board members, our staff, volunteers, donors and all of our statutory and corporate partners for your unwavering support. We will continue to place 'A Path Home' at the centre of everything we do. I am looking forward to working with you in the year ahead as we continue to focus on strengthening our position and voice within civil society.

John Murphy
Chairperson of the Depaul Board of Trustees





A WORD FROM OUR CEO

2022 has been a year of reflection and celebration for Depaul as it marked the 20th anniversary of Depaul’s work in Ireland. From small beginnings we now have reached a stage of being one of the most relevant and largest providers of services for people who are homeless on the island of Ireland. We have much to be proud of; chiefly our ability to be able to reach and engage with those who are most marginalised and our ability to be flexible and innovative in responding to the needs that our society presents.

2022 saw the world beginning to emerge from the COVID-19 pandemic. A time that affected our services and people who are homeless immeasurably. However, this move towards relative normality also coincided with a worsening of the housing crisis and the range of Depaul services, particularly our temporary accommodation, which provides nearly 800 beds per night, has been at the forefront of dealing with these consequences.

This period saw the development of specialised services for those in homelessness with multiple comorbidities resulting in complex health and psychosocial needs. Its essential that in developing services into the future we consider the needs of the person in a holistic fashion that considers the health needs encompassed in trauma informed practice to ensure the best possible outcomes for the service users.

In parallel with this, our International Protection system has been under severe pressure but I am proud to say that our Cosán Nua service has managed to move 224 people who have the right to remain in Ireland from Direct Provision and into their own homes. Depaul also rose to the challenges presented by the Ukraine war by providing badly needed services for those entering the country from war. I would like to recognise the traumatic year that our colleagues in Depaul Ukraine have experienced and how Ireland managed to raise badly needed funds to support their humanitarian work for internally displaced people.

2022 also saw the consolidation of the transfer of seven services from the Society of Saint Vincent de Paul to Depaul, a significant and monumental development that had wider significance for the voluntary, community and the homeless sector. These developments

have made us a truly national organisation, we are richer as a result.

Our work with Depaul Housing this year has also accelerated as ultimately the solution to homelessness is the provision of affordable decent housing for all of our citizens. Depaul’s focus is primarily on those who find it hardest to obtain permanent housing due to their complexity of needs.

I would like to thank our Board of Trustees, who come from a wide range of backgrounds, for their time, skills and professionalism. Under their leadership, Depaul continues to extend the reach of our services to people who are homeless whilst meeting the highest Governance and financial standards. In addition, I would like to commend the Executive and Senior Leadership Group for their professional dedication to ending homelessness on this island.

I would like to thank our range of funders from the State, grant-making bodies, businesses and the public for the continued support of the organisation to negotiate another challenging year. My deepest gratitude must be extended to our staff, who under the most challenging of times, have continued to provide services of the highest quality. It is imperative that the government listens to the sector’s call for fairness and equity in the treatment of our workforce. Funding must be provided to reward and recognise our staff in line with the public sector. The time has come to structurally address this issue.

David Carroll
Chief Executive of Depaul

DEPAUL

INTERNATIONAL

Depaul in Ireland and Northern Ireland is not alone in our efforts to protect the most marginalised. We are part of a much wider, global effort to combat homelessness and to protect and support those on the margins of society.

The Depaul family is spread far and wide and its work is felt in communities and cities across the UK, France, Ukraine, Slovakia, Croatia and USA. All subsidiaries are supported by Depaul International as the parent organisation and together, Depaul serves 23,500 people each year.

The Depaul Group works in strategic partnership with two key international organisations: the Famvin Homeless Alliance (FHA) and the Ruff Institute of Global Homelessness (IGH). The unprecedented events which occurred in 2022 meant Depaul had to adapt and innovate to provide care and support for high numbers of people seeking protection in Ireland.

Taking inspiration from the spirit and values of Saint Vincent de Paul, a major social reformer in 17th century France, Depaul operates with a collective set of values. **Treating people where they are at in life and free of any judgement.** The services provided in each of these countries range from providing safe shelter and accommodation, helping people to access education and employment, ensuring people have the social services they require and access to food and vital health services. We carry with us the important words of Fr. Vitaliy Novak, Chair of Depaul Ukraine, that 'humanity is stronger than war'.

OUR VISION

is one of a society in which everyone, across the world, has a place to call home and a stake in their community.

OUR MISSION

is to end homelessness and change the lives of those affected by it.

OUR VALUES

- We celebrate the potential of people.
- We put our words into action.
- We aim to take a wider role in civil society.
- We believe in rights and responsibilities.

DEPAUL SERVICES



LEADERSHIP IN CIVIL SOCIETY

In 2022, Depaul led from the heart of our country's social ecosystems and played a vital role in building and sustaining accessible communities during a period of housing and financial instability coupled with the prevalence of social unrest and **14,000 evictions**.

Whilst we commemorated 20 proud years of service in Ireland, post pandemic environments provoked many challenges and led to an increased demand for our cross-border services whilst increasing the job complexity for our staff and volunteers. In 2022, the number of people in homelessness surpassed the highest on record in both Northern and the Republic of Ireland.

Private landlords in the south left the market at a rapid rate and the number of properties available to rent fell significantly. This led to the introduction of the moratorium on evictions in order to prevent mass homelessness and the collapse of the private rented sector. The eviction ban became one of the most contested housing policies introduced in recent years with many still advocating for its reintroduction this winter.

Throughout this, Depaul led with a strong and rapid response, continuing to provide solutions during this period of unprecedented homelessness and housing shortages. Every single day our devoted teams provided lifesaving and life changing interventions to vulnerable individuals and families and we can't thank them enough.

2022 IN NUMBERS

7,455

Service users supported in the Republic of Ireland and Northern Ireland

17,818

Key working sessions took place

5,808

Adults

4,459

Floating support phone calls and floating support visits were made

1,647

Children

This is over double the amount of people we supported in the previous year, reflecting the enormity of the response needed.

2022 was a year of survival for adults and children accessing our accommodation and community based services, and a year of intensive interventions from our frontline colleagues.

LIFE CHANGING INTERVENTIONS

Depaul advocates for hard-to-reach groups to ensure the best possible outcomes in terms of housing and healthcare.

As one of Ireland's key 'low threshold' service providers, we accept and support people with multiple needs, chronic addictions and challenging behaviours. Harm reduction interventions play a significant role in preventing drug related deaths in our services.

Traditionally low threshold services for people experiencing homelessness have been designed around individuals. Couples that are separated are more likely to abandon their placements and return to rough sleeping together. This increases their exposure to violence, drugs and entrenched rough sleeping. At Depaul, many of our services can accommodate couples with complex needs but we would like to see services develop their capacity to recognise the value of personal relationships and to offer support to couples - including same sex couples - as well as to individuals.

Last year, we supported 1,720 people with addiction issues through these specialist services across our Dublin, Regional Services and Northern Ireland. Every single day our heroic staff are providing lifesaving and life changing interventions on our service floors. A key component of the work we do is to carry out critical health checks throughout the day and ultimately to keep vulnerable individuals in our accommodation services alive.

202 lives were saved

by Depaul staff in 2022, 161 in the Republic of Ireland through the administration of Naloxone - a medicine that rapidly reverses an opioid overdose. A further 41 lives were saved in Northern Ireland through this crucial harm reduction intervention.

Our Foyle Haven Day Centre in Derry/L'Derry is one of our key harm reduction hubs in Northern Ireland and provides a safe and compassionate environment for vulnerable individuals across the city. This environment is echoed across all of our low threshold accommodation services in the Republic of Ireland where the individuals we accommodate are some of the most complex and marginalised in this society.

We have been a leader and innovator in our approach to service delivery and a pioneer in low threshold support services working throughout our 20 years.

Naloxone kits, holistic therapies, homeless Nurse clinics, podiatry and health & hygiene products are all provided for through Foyle Haven. Throughout the year, our teams provided 164 emotional and physical harm reduction interventions to people with histories of entrenched street drinking. Substance use is more prevalent among people who are homeless than in the general population, and providing support services and drug treatment in a safe environment is crucial.

A safe, supportive and informed environment can help individuals in treatment for substance use disorder explore their trauma, its effects, and how to overcome it alongside their recovery. In 2022 many of our services in Dublin, Wexford and Belfast reported an increase in substance misuse and is evident every day where we work. As a low threshold service provider, everything we do is about reducing the impact of harm on our service users.

FIONA'S STORY (48)

Fiona has been homeless for 19 years and has been addicted to drugs since she was 28 years old. After enduring numerous traumas in her life, unsupported and alone, she became addicted to prescription tablets. Then heroin. Then crack cocaine. Like many people in addiction, Fiona resorted to selling drugs to feed her habit. She never got arrested but was always terrified of prison. One of the things that scared her the most was becoming very sick because of the immediate withdrawal from drugs without any therapeutic support.

At one of our city centre services, Fiona is sharing a bedroom with four other women and admits this makes it harder for her to avoid drugs, especially if other women in the room are using which has been the case. She has been on the housing list since 2004 but still doesn't have a place to call home. Fiona would settle for her own bedroom in homeless accommodation at this rate, just to be able to create her own safe space and environment free from drugs.

Fiona has gone into rehab twice and is off heroin for 12 years but it's hard for her to stay clean in an environment where temptation stares her in the face every morning and night. She might take crack once a week but says she can control this, unlike heroin. If she had her own house she said it would be easier for her to come off drugs completely, get a job and probably come off methadone. Fiona has gone to many dark places during her time in addiction and recovery and has endured more than you or I can ever imagine. She says addiction is a sickness that people need help with just like any other disease.

Fiona has made it through addiction without a criminal conviction and she is determined to stay clean in spite of all the barriers. All she wants is a safe space to call home, where she can have her grandkids over, get a job and start to live again.

TRAUMA INFORMED LEADERS

It is safe to say that every service user we have supported has experienced some form of trauma in their lives.

Implementing trauma-informed care practices helps our teams to lead the way and engage with service users more effectively, thereby offering the potential to improve the likelihood of positive outcomes for them.

The provision of emergency beds is a complex task and we work with people no matter what their issues are. Low threshold work is at the core of our service approach. Drug use amongst people who are homeless is a particular challenge. It can be difficult for service users to stay off drugs when experiencing homelessness.

A safe, supportive and informed environment can help individuals in treatment for substance use disorder explore their trauma, its effects, and how to overcome it alongside their recovery.

Ongoing training in the area of trauma informed care has been rolled out to our newly acquired regional services, in addition to our Dublin based services as well as services in Northern Ireland.

Depaul recognises the need for longer term support for individuals with complex health needs and supports a housing led philosophy in dealing with complex lives, in particular, those who suffer from addictions and co-morbidity. The Housing First model is grounded in the idea that harm reduction is an effective approach to tackle problematic drug and alcohol use.

PIONEERING HOUSING FIRST IN NORTHERN IRELAND

Depaul is a leader in developing the housing first model in Northern Ireland. The Depaul Housing First model has been extremely effective in facilitating individuals to access and maintain a permanent home in the community, ending the cycle of movement between emergency accommodation services and rough sleeping.

Depaul's decision to play a role in this area is rooted in our values and our vision of a society in which everyone across the world has a place to call home and has a stake in their community.

The Housing First model is grounded in the idea that harm reduction is an effective approach to tackle problematic drug and alcohol use which many of our service users are experiencing. This approach recognises the importance of this support. One of the valuable lessons we have learned over the last year is that people's ability to put roots in their community can be assisted by tenancy support once they have found a long-term home.



Through our housing first services in Belfast and Derry/L'Derry, Depaul successfully made

58 housing interventions

to support homeless people with complex health needs into their own door accommodation.

On top of this, we proudly supported

499 positive move ons

through our accommodation and community based services across the Republic of Ireland and Northern Ireland. Although it was a challenging year for service users who were unable to find suitable accommodation, some progress was made.

In the months to come, we will continue to advocate for the expansion of Housing First across the Republic of Ireland and Northern Ireland and to support people who have complex health needs to exit homelessness.

A RIGHT TO HOUSING

In 2022, reports detailed how **4,329 notices to quit** were issued to renters by landlords in the final three months of last year.

This, on top of the high numbers accessing emergency accommodation, underlined the importance of the role of housing provision in eradicating and preventing homelessness. A lack of affordable housing is one of the greatest barriers homeless people in Ireland are facing when trying to exit homelessness. At Depaul, we believe everyone deserves a place to call home and support the progression of a referendum on the right to housing in the Republic of Ireland. In the months ahead, Depaul will continue to use its advocacy voice to ensure access to secure, affordable and suitable homes for all. A home is a basic element of human dignity and must be protected.

Depaul is action oriented and, in line with our values, we do what we say we are going to do, even during the most challenging of times. Through our Ballymun Case Management team - a prevention service in Dublin - we prevented 149 evictions from taking place. Depaul's prevention services work in our communities ensuring families and individuals are able to maintain their tenancies and live independently.

On top of this, Depaul's Housing Association (DHA) has been making every effort to acquire properties to help individuals and families desperate to exit homelessness. In 2022, DHA housed 47 people, including 13 children and four with disabilities.

Depaul is very proud of what has been achieved in the last 12 months and look forward to contributing in a purposeful manner alongside our statutory colleagues to continue to provide more housing solutions.

We believe we can transform more lives through our housing-led work in the coming year and will continue to advocate for the rights and needs of all of the men, women and children on the margins of society.

A PATH HOME, MARTIN'S STORY.

Terrifying. Horrific. Dehumanising. These are the words Martin uses when he describes his years as a homeless man. But after almost a decade of despair and too many freezing cold sleepless nights to count, Martin is home finally.

When you're homeless, the Irish winter is a war, a struggle to survive. Martin says that on the coldest days, he used to get on the bus just to stay warm. He'd wander around all night, too scared to sleep. Too worried to fall asleep in case he didn't open his eyes again in the morning. When Martin turned to Depaul, he was frozen to the bone and at rock bottom.

The compassion and support Martin received through Depaul's services gave Martin the courage to keep going. And he's forever grateful to the people who believed in him, even when he didn't believe in himself.

"I had a horrible life until you guys stepped in. Depaul has changed my life. It's changed my family. It's changed everything. Without your help, I don't know if I'd even be alive. That's not being dramatic — it's true! I love going home," says Martin.

It's been a long and winding road home, but with the steadfast support of Depaul, through thick and thin over these last few difficult years, Martin now holds the keys to his very own front door in his hands.

"You wouldn't believe how incredible it feels to have front door keys," Martin adds. "I haven't had keys for 9 years. It took me a few weeks to settle in. But now I love it. I can cook my own food, I have my own bed, and I don't wake up in fear anymore! If it wasn't for caring people who support Depaul, I don't know if I would have made it another year homeless. I really appreciate what you've done for me. And I mean that from the bottom of my heart. Depaul changed my life."

INTERGENERATIONAL HOMELESSNESS

Research has shown that children born into homelessness are more vulnerable to becoming homeless again at later stages in their life than other children.

14 babies were born into our services

Last year, a total of 14 babies were born in our services. Generations of families in homelessness is a common occurrence throughout homeless services. Many of our service users have parents and grandparents who have experienced homelessness or who are currently homeless. Homelessness is closely connected to declines in physical health, mental health and a reduced life expectancy. Children, in particular, who have experienced homelessness are more likely to experience developmental delays, have health problems, go hungry and have higher rates of depression, anxiety and behaviour disorders than other children.

60% increase in families supported by Depaul

In just 12 months there has been a 60% increase in the number of families supported by Depaul - highlighting the significant challenge ahead.

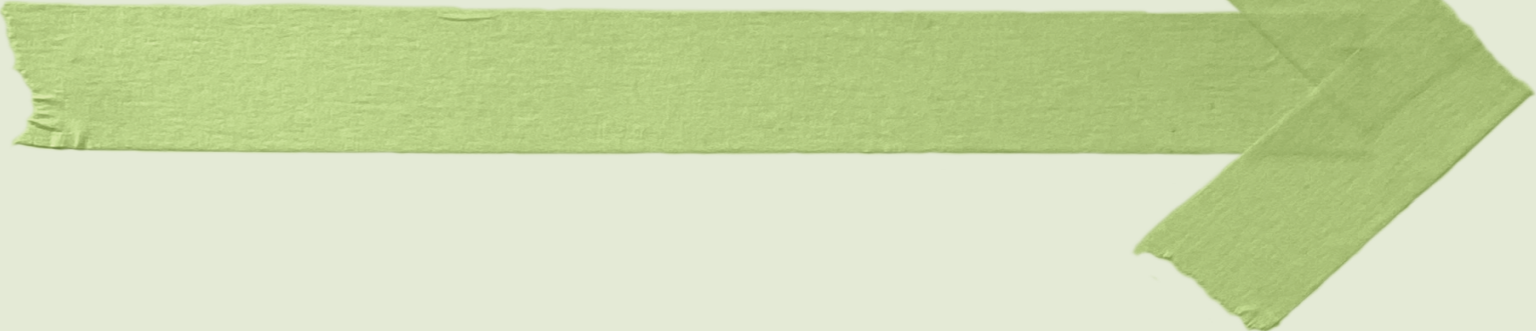
Access to affordable housing and early interventions such as mitigating the risk of child homelessness is key to breaking this destructive cycle of generational homelessness. Sadly, the number of families Depaul supported in 2022 increased by 60% in just 12 months - highlighting the significant challenge ahead.

The age of people in temporary accommodation is getting younger and day to day, we see the consequences of what happens if we don't intervene early enough.

Depaul was one of the key charities involved in the Youth Homelessness Strategy which was launched in 2022. Preventative interventions have never been as important as they are right now.

1 in 3

service users were aged 18-30 in 2022, with many coming directly from the care system.



EMPOWERING CIVIL LEADERS FOR SOCIAL CHANGE

Homeless Health Peer Advocates (HHPAs)

Depaul is leading on the Homeless Health Peer Advocate Programme in the Republic of Ireland. This vital leadership in health programme trains and supports people who have experienced homelessness themselves to provide assistance to homeless people in accessing healthcare services. Our team of HHPA leaders work closely with the Inclusion Health service in St James's Hospital to reduce unplanned use of health services and the number of no-shows in hospitals.

82 hospital appointments

were supported through the HHPA programme in 2022, alleviating pressure on the Health Service Executive

The support from our Health Peers during these trying times made a massive difference to the lives of our service users and we couldn't be prouder of their work.

Depaul's Wonderful Volunteers!

At Depaul, volunteers are an important aspect of achieving our mission and living our Vincentian values. We recognise that volunteers have a unique role in engaging with the lived experience of homelessness, and involve part-time volunteers, students on placement, full-time volunteers from Ireland and European Solidarity Corps (ESC) participants.

183 volunteers

dedicated almost 10,000 hours to making a difference in the lives of our service users in 2022.

Volunteer activities play an important role in our harm reduction work. Meaningful interactions are a diversion from complex issues, and assist with healthier lifestyles, better engagement in communities, and even revealing hidden talents. Their leadership on the frontlines of homelessness is humbling, and has contributed greatly to our interventions for some of the most vulnerable people in homelessness.

Since the pandemic, we have been working to revitalise our volunteer programme and, to maximise the contribution made by volunteers' goodwill. We are extremely grateful to all of our volunteers who have made such a positive impact on the lives of our service users.

Helping Those Most In Need Through A Multi Agency Approach

The Complex Lives project helps the most vulnerable people who are homeless to get access to housing, addiction support, mental health support and healthcare. The people who are supported are amongst the hardest to reach groups, with many not engaging with services that are available to them.

Since 2022 Depaul in Northern Ireland have been part of this pioneering multi agency group, advocating for some of the most vulnerable and complex individuals in this society. It is a co-ordinated multi-agency approach which supports people caught in a cycle of homelessness, substance misuse, poor physical and mental health and offending behaviour. The group consists of both statutory and voluntary agencies across housing, health, criminal justice, etc.

Depaul recognises the need for longer term support with this cohort and supports a housing led philosophy in dealing with complex lives in particular those who suffer from addictions and comorbidity. The Housing First model is grounded in the idea that harm reduction is an effective approach to tackle problematic drug and alcohol use.

Emerging Leaders

The Emerging Leaders programme, marketed toward those who are looking to develop themselves professionally and progress within the organisation, continued into 2022. The programme provided a mix of theory and application in the area of leadership, focusing on the soft skills required to be successful as a leader. As a bespoke programme to Depaul, we hone in on what it looks like to be a leader within the organisation itself and how we can apply our values to this practice.

Nearly **1 in 5** staff

in the last 2 years alone have progressed onto higher level roles since starting their participation with the programme!

STANDING WITH UKRAINE

Depaul Ireland is part of the Depaul International Group, also working in Slovakia and Ukraine and as the invasion of Ukraine began to unfold, Depaul mobilised to meet the humanitarian crisis.

While millions of people were displaced internally within Ukraine, millions more fled across international borders., Depaul set out to support Depaul International and Depaul Ukraine as the organisations quickly adapted their services to meet the humanitarian needs of the most vulnerable both on the ground and fleeing the conflict to neighbouring countries.

Depaul launched a nationwide appeal for donations to fund their Ukraine humanitarian response on the ground in Ukraine and to provide help via Depaul Ireland's Support and Resettlement Fund for Displaced People as Ukrainian

refugees began to arrive in Ireland. In support of the appeal, Immunologist Professor Luke O'Neill led a humanitarian mission on behalf of Depaul in Ireland to raise vital funds for the millions of Ukrainian refugees who had fled to neighbouring countries, as well as supporting the millions of people who were internally displaced within Ukraine. On his arrival, Professor O'Neill successfully delivered medical supplies to Poland before travelling to Bratislava to help at Depaul Slovakia's emergency warehouse, where they managed procurement and logistics to get food assistance, hygiene items, and medical supplies across the border to Ukraine where they were most needed.

In line with our mission and values, Depaul took a lead role in Ireland's national response through essential hotel in-reach support and by linking in

with newly arrived Ukrainians who were traumatised and had little or no English. Our frontline teams are highly motivated and were a regular presence of support in hotels across the country, providing much needed care and social support to individuals and families. In line with our values and mission and as per our Strategic Plan - A Path Home, Depaul will continue to develop its services and housing in line with the specific needs of people at risk of homelessness.

Almost
70,000

Ukrainians were granted protection in Ireland in 2022.

INTERNATIONAL PROTECTION

Cosán Nua is one of a range of services that Depaul is providing for migrant populations within homelessness, direct provision and the community.

Since the inception of Cosán Nua as a pilot project four years ago, Depaul has worked in direct provision centres in 12 counties and over 1000 men, women and children have been assisted to move into their own homes. This would not have been achieved without the dedication of our staff and working hand in hand with colleagues from the International Protection Accommodation service (IPAS).

Depaul very much sees the existence of Cosán Nua through the lens of homelessness prevention. The ability to assist men, women and children to find suitable homes, establish roots in communities, access education and health supports plays a major part in people building their lives and moving beyond institutional accommodation.

Issues around accommodating refugees dominated much of the national agenda in 2022 and during a year like no other, Depaul supported 2,664 through this vital service, while helping 224 people to exit direct provision.

224

people were helped to exit direct provision.

THE DEPAUL TEAM

The team at Depaul is made up of **610 staff members** - a decrease of almost 3% on last year. The reduction in headcount highlights the challenges we are having with regard to hiring and retaining staff, since we moved out of the pandemic. The inflationary environment coupled with full employment levels has further exacerbated the situation.

Our service staff work across a variety of homeless services to provide intervention, support, and care to people experiencing homelessness.

Our support staff work to ensure that all of our services can operate effectively and with the resources required.

Alongside this, our extensive team of **183 volunteers** work across our services to support the work of our staff, ensuring that everyone has a place to call home and a stake in their community. Their commitment to empowering our service users is commendable.

Registered Offices

Dublin

18 Nicholas Street,
Dublin 8, D08 VCP7
Charity Registration No. 20048938
Charitable Tax Exemption No. CHY 14753
Company Registration Number: 357828

Belfast

449 Antrim Road,
Belfast, BT15 3BJ
Charity Commission Registration No.
102995
HRMC Charitable Tax Ref. No. XR87991
Company Registration Number: NI05410

Auditor

Crowe Ireland

40 Mespil Road
Dublin 4, D04 C2N4

A&L Goodbody

A&L Goodbody IFSC,
25-28 North Wall Quay
Dublin 1, D01 H104

Board of Trustees

John Murphy, **Chairperson**
Paul Stanley, **Treasurer**
David Lane
Jennifer Lee
Mary Leonard
Fr. Joseph Loftus
Yvonne McWhirther
Michael Murphy
(resigned 5 February 2022)
Sr. Margaret O'Donovan
Paul White
Laurence J. Tuomey, **Company Secretary**
Paul O'Malley

Executive Leadership Team

David Carroll	Chief Executive Officer
Dermot Murphy	Director of Services and Development
Kevin Barrett	Director of Finance, IT and Risk
Mairéad McGinn	Director of Fundraising and Communications (resigned in February 2022)
Sarah Reeves	Director of People and Organisation
Caroline O'Connell	Director of Fundraising and Communications (started in July 2022)

OUR FINANCES AND GOOD GOVERNANCE

Depaul is grateful to all of our statutory partners; the Dublin Regional Homeless Executive, local authorities across the country and the Health Service Executive, the Irish Probation Service through the Department of Justice, the Department of Children, Equality, Disability, Integration and Youth, the European Social Fund, The Fund for European Aid to the Most Deprived, the Northern Ireland Housing Executive, Supporting People and the Public Health Agency for the coordinated and concerted effort to tackle this housing and homelessness crisis and its consequences.

Depaul demonstrates transparency and accountability in all activities at all levels of the organisation. Depaul is governed by a non-executive Board, which is supported by three non-executive committees with formal terms of reference. Depaul has robust controls and procedures in place to ensure good financial management and decision making. Our Statutory Financial Statements are prepared in compliance with SORP, which is the recommended standard for charities, and are subject to external audit.

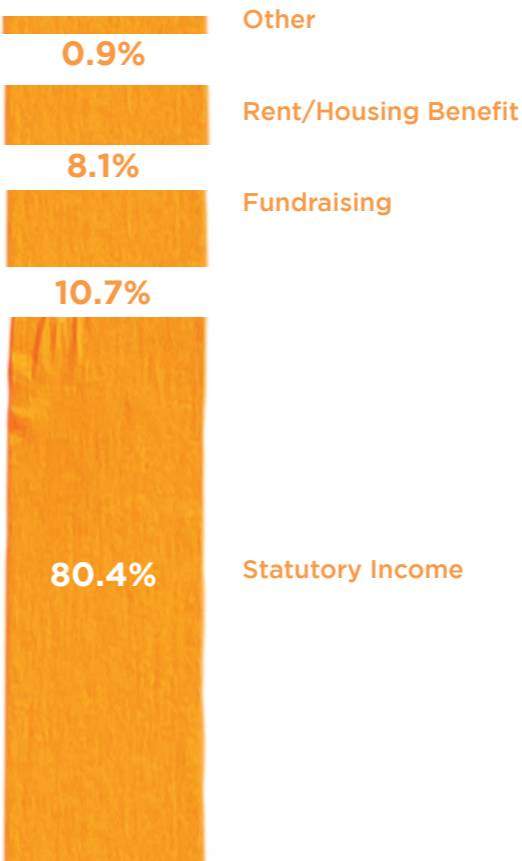
We are also subject to periodic and random audits by external organisations, such as local authorities and other state agencies from which we receive funding. We also have a number of service level agreements with several government departments and are required to make quarterly and annual returns for this funding stream. Our Board of Trustees play a vital role in ensuring that we, as a charity, are adhering to best practice at all times. In October 2021, Trustees reviewed our adherence to the Governance Code and confirmed full compliance.

Depaul adheres to the Guidelines for Charitable Organisations on Fundraising from the Public and the UK Code of Fundraising Practice. We are registered with the Charities Regulator in Ireland as well as the Charity Commission for Northern Ireland.

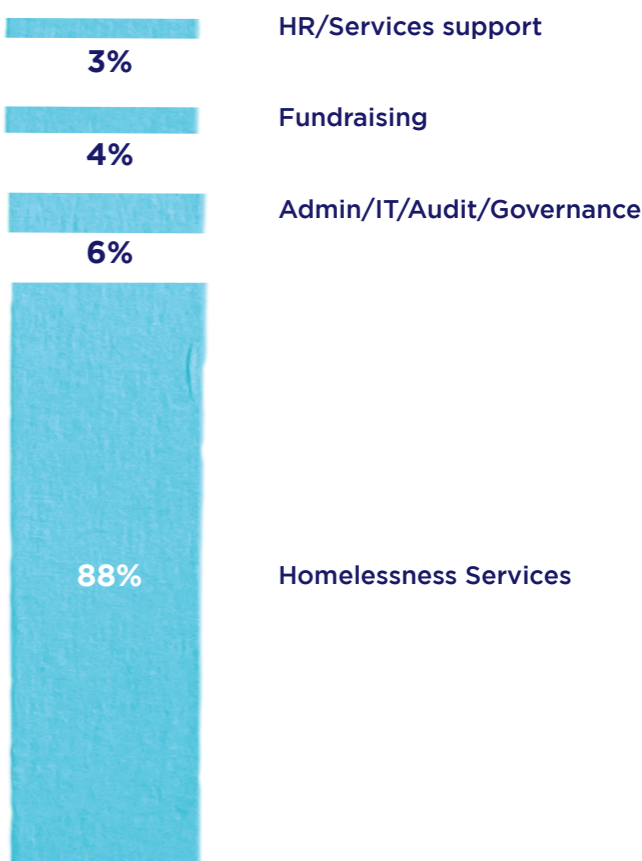
THE DEPAUL IRELAND GROUP INCOME AND EXPENDITURE

(includes Republic of Ireland, Northern Ireland and Depaul Housing)

INCOME €29,725,434



EXPENDITURE €28,474,760



YOUR SUPPORT LEADS TO HOPE



2022 was challenging for Depaul services, but the outstanding generosity of our donors and supporters provided hope to staff and Service Users alike. Hope that, despite the challenges, we are not alone in our mission to end homelessness and change the lives of those affected by it.

Your support enabled us to continue to lead individuals and families out of homelessness and into homes. Even in the darkest days of post-pandemic housing, homelessness, and cost of living crisis, your belief in our vision of a society in which everyone, across the world, has a place to call home and a stake in their community, provided a beacon of light for those who are most vulnerable in our society.

Without your vital support, we simply could not continue to achieve the positive impact we do or expand our services to meet a growing need. Depaul's small but dynamic fundraising team exceeded targets set for 2022, with income driven predominantly through the generosity and support of many individuals and families, alongside corporate partnerships and initiatives, events, community engagement, grant and trust funding, and a small number of legacy gifts.

We are eternally grateful to everyone who gives their time, money and talents to help us achieve our objectives and provide our services to the thousands of men, women, and children who need us most.

Milestones in 2022 include our most successful Christmas Appeal ever, which saw our wonderful donors provide much-needed Christmas cheer in the form of a nourishing festive meal to our Service Users. We also received huge support for our Ukraine Appeal following an appearance on the Late Late Show by Ambassadors Luke O'Neill and Mary McAleese, which led to much-needed support for our colleagues in Depaul Ukraine as well as enabling us to provide essential crisis response supports to Ukrainians and others seeking refuge in Ireland.

2022 also saw our amazing corporate supporters step up to increase support, through partnerships, fundraising activities, donations, gifts-in-kind, and staff volunteering. Donations to our Presents for All campaign continued to ensure that everyone in our services, young and old, received a small gift on Christmas morning. Larger gifts through Charity of the Year partnerships and corporate donations transformed our ability to do more to enhance positive outcomes for those we serve.

Grants received from a broad range of philanthropic foundations and trusts enabled us to continue to improve both the quality and reach of our services, and we were grateful to receive ongoing support from the Late Late Toy Show for children in our services, as well as timely support in the form of a Cost of Living Grant from Benefact Trust.

Although it is impossible to thank everyone individually, we hope you know that your support means a great deal to everyone in Depaul, most importantly to our Service Users who are always so grateful for every support received – large or small. High quality donor stewardship remained at the forefront of our fundraising efforts in 2022.

Our Donor Appreciation Event in November saw funders, corporate supporters, major and individual donors hear directly about the positive impact they enabled from Service Users and Staff. We would like to take this opportunity to extend our sincerest and heartfelt thanks to all of our funders, individual donors, major donors, community supporters, and corporate partners. We simply would not be able to provide the level of service we do to each of the men, women, and children in our care without your ongoing support and generosity.

THANK YOU!



SUPPORTER PROMISE

At Depaul, we are committed to maintaining the highest standard of governance and financial integrity. We recognise that, as a recipient of public funds and private donations from organisations and individuals, we have a duty to use our financial resources properly and effectively. We do, and we always will. We take the issue of transparency and accountability very seriously and are delighted to answer any questions you may have.

TIMELINE

JANUARY

Monumental Transfer Completion

The completion of the transfer of regional services from Saint Vincent de Paul to Depaul finalised in 2022 with the then Taoiseach Michael Martin helping us to mark the transfer of services.

MARCH

Step Into Spring

Staff were encouraged to take time out during work, which was a busy schedule, to engage in physical activity.

MAY

Foyle Haven Turns 20

Foyle Haven Day Centre, Derry's oldest drop-in centre, is this week marking its 20th year providing life enhancing support to Derry's most vulnerable communities experiencing addiction, homelessness, poor mental health and social isolation.

JULY

Northern Ireland Structural Review

July saw the commencement of the review of NI service delivery.

SEPTEMBER

Lord Mayor Visits Cork

We were delighted to welcome the Lord Mayor of Dublin to visit our Deerpark service in Cork and witness the important work being done by Depaul staff.

NOVEMBER

The Benefact Trust Grant

Cost of Living Crisis Grant of €56,198.72, gratefully received in November, supported ROI and NI services to meet spiralling heat, light, and food costs.

FEBRUARY

Global Partnership Learning

A collaborative session on the delivery of Homeless Outreach Services in which Depaul offered insights into Depaul's experience of delivering services.

APRIL

Ukraine Appeal

Depaul successfully launched a Ukraine Fundraising Appeal to support those most in need. In total, the campaign raised an impressive €391,000, with €135,000 going directly to support Depaul Ukraine's work on the ground and €256,000 supporting Ukrainians resettling in Ireland.

JUNE

Development of Environmental Mission Statement

Depaul's environment mission statement, underpins and sets the tone for all future environmental related activities & initiatives through our organisation.

AUGUST

10 years of Bespoke

Mental Health Services Celebrated 10 years providing bespoke mental health services in the Republic of Ireland.

OCTOBER

Depaul Turns 20

A celebration of 20 years in service helping those who are marginalised and homeless across the island of Ireland. Everyone from Depaul came together in DCU to celebrate.

DECEMBER

Teamwork Grant

Secured €100,000 through Teamwork for our work supporting resettlement and community integration for Ukrainian families.



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DEPAUL

Homelessness has no place